

## Tweets from the day



**3M Canada @3M\_Canada**  
This #WQD17 we recognize the traits that make quality leaders #EverydayLeadership17

**Willmott Dixon @WillmottDixon**  
Celebrating World Quality Day our GOO John Waterman explains what quality means to us #WQD17 #Quality

**Miriam Wilson @miriamwilson**  
Happy #WQD17! If you don't know what it is, look it up ;) I <3 my job

**Ian @ianwrose**  
Great debate discussion and challenge from our panel for #CQI #WQD17 at @NESCollege thanks to all who came along @Qualityworld

**Poca75 @Poca75**  
#WQD17 @Qualityworld We can all be #everydayleaders We just need to recognise this #EverydayLeadership17

**Natalie Shoemark-Dye @DyeNatalie**  
@CQINGN @Qualityworld Are you a young leader in Quality? Why not share your experience with us? #shapingourqualityfuture #WQD17

**Waleed Dossary @waleeddossary**  
"Success is no longer just about personal growth but about growing others seeing their potential and turning it into ability" JJ Lynch #wqd17 #everydayleadership17

**CdnBloodServices @itsinyoutogive**  
Happy World Quality Day! We're celebrating the everyday quality leadership of our employees. [#WQD17] [ow.ly/Jq2130gookn](https://ow.ly/Jq2130gookn)

## WORLD QUALITY DAY 2017

Organisations across the globe marked World Quality Day (WQD) on 9 November, with some companies dedicating a week to celebrate quality. The festivities were anchored by this year's theme 'Celebrating everyday leadership'. Various initiatives in the UK include an event at Heathrow by the Get It Right Initiative; the Ministry of Defence quality conference in Bristol; and a WQD conference by Network Rail in Birmingham. The conferences in Bristol and Birmingham were attended by Vincent Desmond, CQI's acting chief executive. Here, at CQI headquarters, we celebrated with a workshop to discuss how each of us demonstrates everyday leadership. We bring you the highlights of the best initiatives and tweets from the day.

### Eaton Corporation (US)

Eaton rolled out its new Corporate Quality platform, "I own quality", to help all employees understand the important role they play in delivering quality products, services and solutions to customers. In addition, it updated its Quality Management System, which incorporates elements of ISO 9001/IATF 16949/AS9100 into the company's quality framework. The executive vice-president of the Eaton Business System also gave 20 to employees that played a pivotal role in bringing quality to life.

### Ministry of Industry, Commerce and Tourism (Bahrain)

The Bahrain Standards and Metrology Directorate, within the Ministry of Industry, Commerce and Tourism, had two campaigns related to quality. The first is a competition to raise awareness of standardisation functions in Bahrain. The second is to spread quality quotes using the hashtag #WQD17.

### BÜFA GmbH & Co. KG (Germany)

In the lead-up to WQD, 28 internal auditors at BÜFA GmbH & Co. KG in Oldenburg, Germany, took part in a retraining scheme covering the changes with ISO 9001:2015 and ISO 14001:2015. The company's EMS lead auditor also completed the transition course T215 and a second lead auditor for quality was trained. BÜFA's seven directors immersed themselves in a half-day management briefing, reinforcing their commitment to environmental and quality standards.

### Tapasya Engineering Works Pvt. Ltd. (India)

Tapasya Engineering Works dedicated four weeks in October to leadership themes such as the Stakeholder Advocate, the Quality Advocate, the Quality Collaborator and the Quality Motivator. The campaign provided a platform to make improvements on the shop floor.

### Chain Reaction Partners (Singapore)

Chain Reaction Partners produced rap songs "Quality, My Mantra", "Learn, UNLearn, RELearn" (in global and Singaporean editions) and "Lean Waste Buster". The music videos are available to watch on YouTube at: <https://youtu.be/M-K0Sj2NvWU>

# WORLD QUALITY DAY 2017

**Munro @MunroServices**  
Happy #WQD17 - here's @grantapark Amenities Project which is a great example of quality in every way @VINCI @BioMedRealty #cambridge

**VINCICommsUK @VCUKPressOffice**  
Celebrating World Quality Day @VINCIFM @TaylorWoodrow1 @conrenlimited @VTCUK Our CEO says "Delivery on time with quality on all our operations." #WQD17

**NG Bailey @NGBaileyUK**  
It's #WQD17! At NG Bailey we're celebrating #EverydayLeadership17 with various quality initiatives happening across our engineering projects throughout the day!

**LCB\_HigherEducation @LCB\_HigherEd**  
David Anderson, Head of Business Process and Quality for @BAMNuttall BAM gave a fabulous presentation on quality to our BAM Nuttall @LCB\_Apprentice students on World Quality Day #WQD17 #cbteam

**New Start Ltd @newstarthq**  
Today is World Quality Day and we would like to recognise all the great work our managers and staff do with the help of @isostandards #WQD17 #everydayleadership17

**Vale QMS @ValeQMS**  
Excited to be celebrating #everydayleadership for #WQD17 @Qualityworld

**Tetronics @Tetronics**  
Here at Tetronics International the importance of World Quality Day is seen as an opportunity to proudly support the implementation of quality systems which improve the lives of all in the global community #everydayleadership17 #WQD17